

PROFESSIONAL MANAGEMENT CONSULTING SERVICES

CAPABILITY STATEMENT





SERVICES



• ISO/IEC 20000:2018 IT Service Management

UEI: CD2QDS1EFHP3

CAGE CODE: 5AHH1

ESTABLISHED: 2006

WEBSITE: www.pmcsllc.com

FACILITY CLEARANCE: Secret

CLEARED PERSONNEL: Top Secret and Secret

NAICS CODES:

- 518210 Data Processing, Hosting, and Related Services
- 541330 Engineering Services
- 541511 Custom Computer Programming Services
- 541512 Computer Systems Design Services
- 541519 Other Computer Related Services
- 541611 Administrative Management and General Management Consulting Services
- 541614 Process, Physical Distribution, and Logistics **Consulting Services**
- 541618 Other Management Consulting Services
- 561110 Office Administrative Services
- 561499 All Other Business Support Services
- 561920 Convention and Trade Show Organizers
- 611430 Management and Professional Development Training
- 611710 Educational Support Services

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PAST PERFORMANCE

Department of General Services: Datawarehouse development that included requirements, design, system integration, ETL, dashboard, human interface design, testing and training.

National Science Foundation: Coordinate and manage the Graduate Research Fellowship Program (GRFP) communications, outreach, application processing, evaluation, peer review and help desk processes for more than 15,000 applications, 2,000 annual awards and 8,800 active fellows from over 270 institutions.

Internal Revenue Service: Datawarehouse ETL system & data integration, process over 1 trillion records, structured & unstructured data; db's include Oracle, Sybase, Sql and more.

U.S. Army: LAN system administration and technical support services including installation, setup, maintenance, data backup and retrieval. Software installation and upgrades, system recovery, and security management. Operate and maintain the secure/non-secure video teleconferencing equipment and operating systems. Monitor LAN operating environment, system security, hardware reliability, system server backups. Install, maintain and update software and operating systems.

U.S. Department of Health & Human Services: Quality Assurance and Independent Verification and Validation (IV&V) of OMB Digital Accountability and Transparency Act (Data Act) to ensure expenditure transparency/reporting and improve data collection and quality.

USDA Training: Strategic planning, agency-wide online survey, focus groups, qualitative data analysis, strategic communication, workforce development, delivered training to +100,000 federal employees, managers, and leaders.

"PMCS remained a true partner in the success of the project. They spoke truth to leadership at all times, met all the contract deliverables, and remained steadfast with their independent perspective. Based on the quality of their work and the positive relationships forged during this engagement I would highly recommend Professional Management Consulting Services."

> --- Deputy Assistant Secretary, Office of Financial Resources, Department of Health and Human Services

DIFFERENTIATORS

- 97% Customer Satisfaction Rate
- Facility Clearance
- FedRAMP Compliant IT Environment
- Trained +150,000 People
- Certificate of Appreciation Award from U.S. Department of Health and Human Services (HHS)
- Received National Awards & Accolades
- Digital Education Achievement Award from the Center for Digital Education (DC OneApp)
- Agile, Six Sigma, PMP, and SDLC methodologies
- Prosci Change Management Certification
- BPR Efforts Achieved 94% efficiency & 96% Quality Increase
- Integrated Quality Assurance Program (iQAP) Ensures High-Quality Solutions Delivery
- Management Team has Over 100 Years of Government Consulting Experience

CLIENTS (PARTIAL LIST)

- U.S. Department of Agriculture (USDA)
- U.S. Army
- Department of Defense Education Activity (DoDEA)
- U.S. Department of Health and Human Services (HHS)
- Internal Revenue Service (IRS)
- National Science Foundation (NSF)
- Nuclear Regulatory Commission (NRC)
- Office of Personnel Management (OPM)
- U.S. Department of the Treasury
- D.C. Department of General Services
- D.C. Office of the Chief Technology Officer
- D.C. Office of the State Superintendent of Education

